

## IF YOU WANT TO RETURN A PRODUCT

From the moment you received your order, there is a legal period of thirty days (30 days). In this time period you can return your ordered products. After this period the sale will be sealed.

## PROCEDURE

In order to handle your returned items as swiftly and smooth as possible we ask you to read and follow these steps carefully:

1. Return the product in it's original state and package, unused and with the original tags and labels attached (fitting is possible ofcourse).

2. Complete the form on the right with the product specifications, your personal information and the reason of return. This will allow for quick processing time.

3. Return the package with sufficient postage to:

**VANDENBERG SURF B.V.**  
Kernweg 1  
1627 LC, Hoorn NH  
The Netherlands

4. When we have received the product(s) in good condition and order, VANDENBERG SURF B.V. will transfer the correct owing back to the bank account on which the original order has been placed with within thirty (30) days.

## COSTS

The costs that are made for the return shipment, are paid by the customer. Exceptions are to be made in case of receiving a faulty or wrong product.

For further questions you can call us, or mail to: info@vandenberg.nl

## PRODUCTS

Your order number:

	product code	description	color	quantity	price
1					
2					
3					
4					
5					

## PERSONAL INFORMATION

name:

street address:

zip code + town + country:

e-mail address:

phone number:

## REASON FOR THE RETURN

- product is damaged or stained
- does not fit
- color or fabric is dissapointing
- looks different then on webshop
- ordered different sizes
- other reasons;

SENDER

## RETURN TICKET

Use sufficient postage

**VANDENBERG SURF B.V.**  
Kernweg 1  
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